

FIG. 1

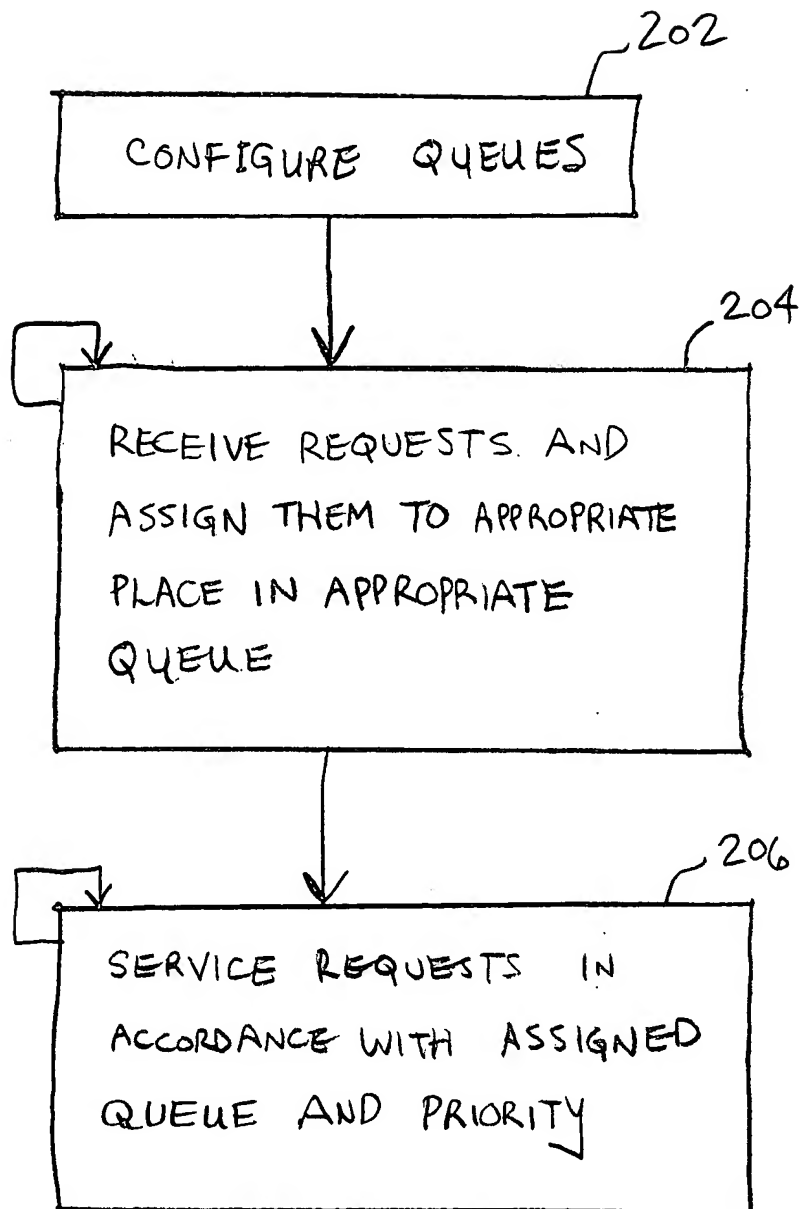


FIG. 2

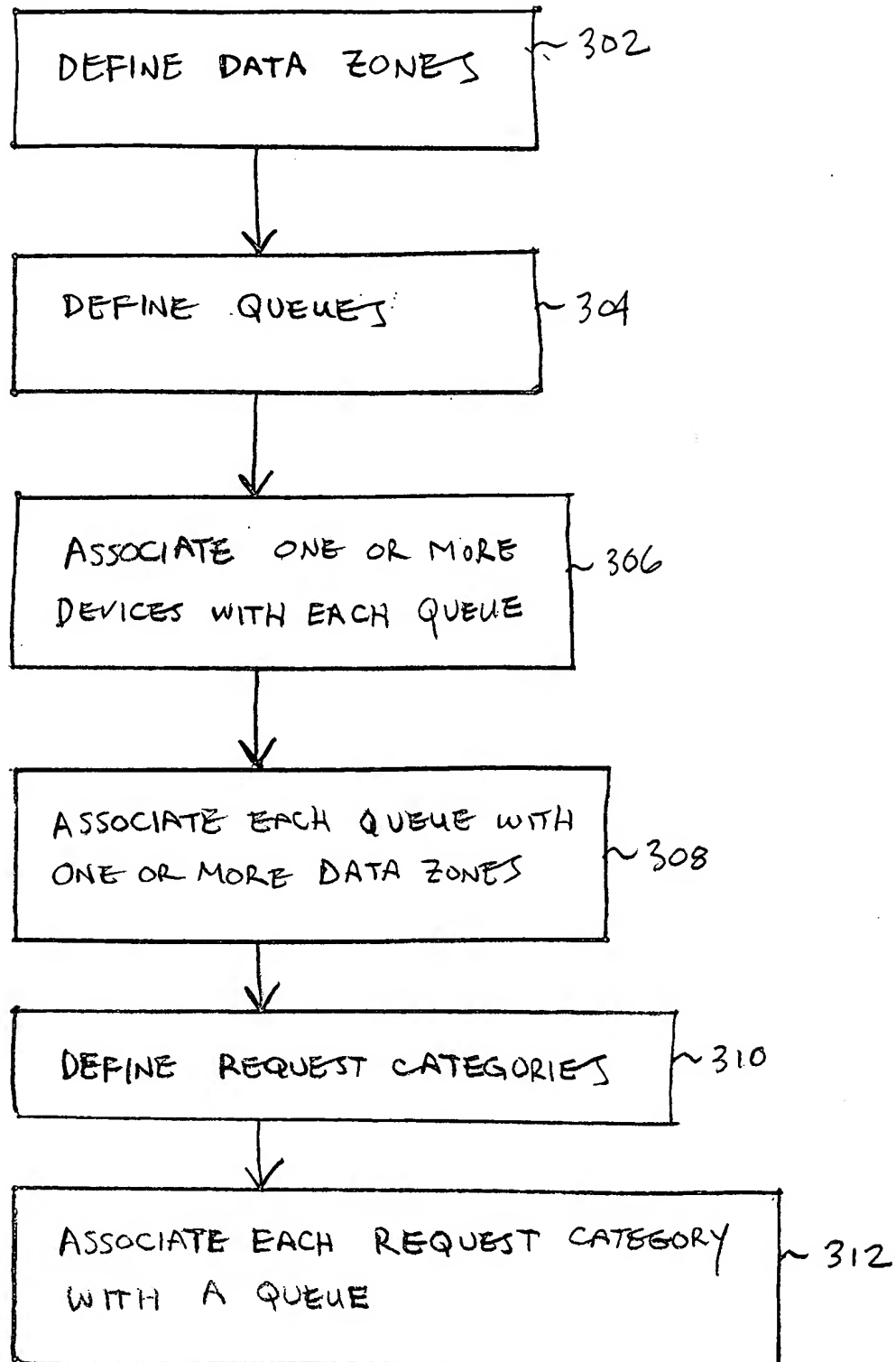


FIG. 3

	402 ↓	404 ↓	406 ↓	408 ↓	410 ↓
QUEUE	Q1	Q2	Q3	Q4	Q5
DEVICES	120	122, 124	130, 132	128	134
ZONES	B	B	A, B	A	A
REQUEST CATEGORIES	USER FILES (NAS)	SOURCE CODE (B)	DATA- BASE (C)	LEGAL (A)	ACCOUNT- ING (D)
REQUESTS					
	412	414	416	418	420

FIG. 4

(4)

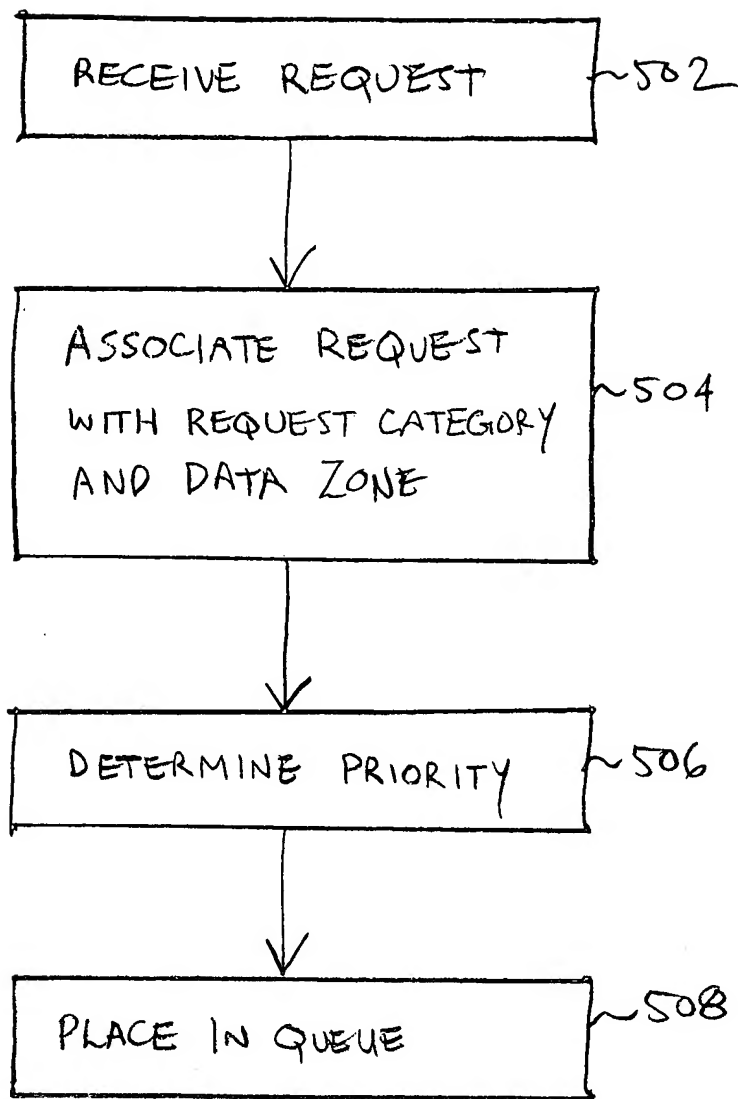


FIG. 5

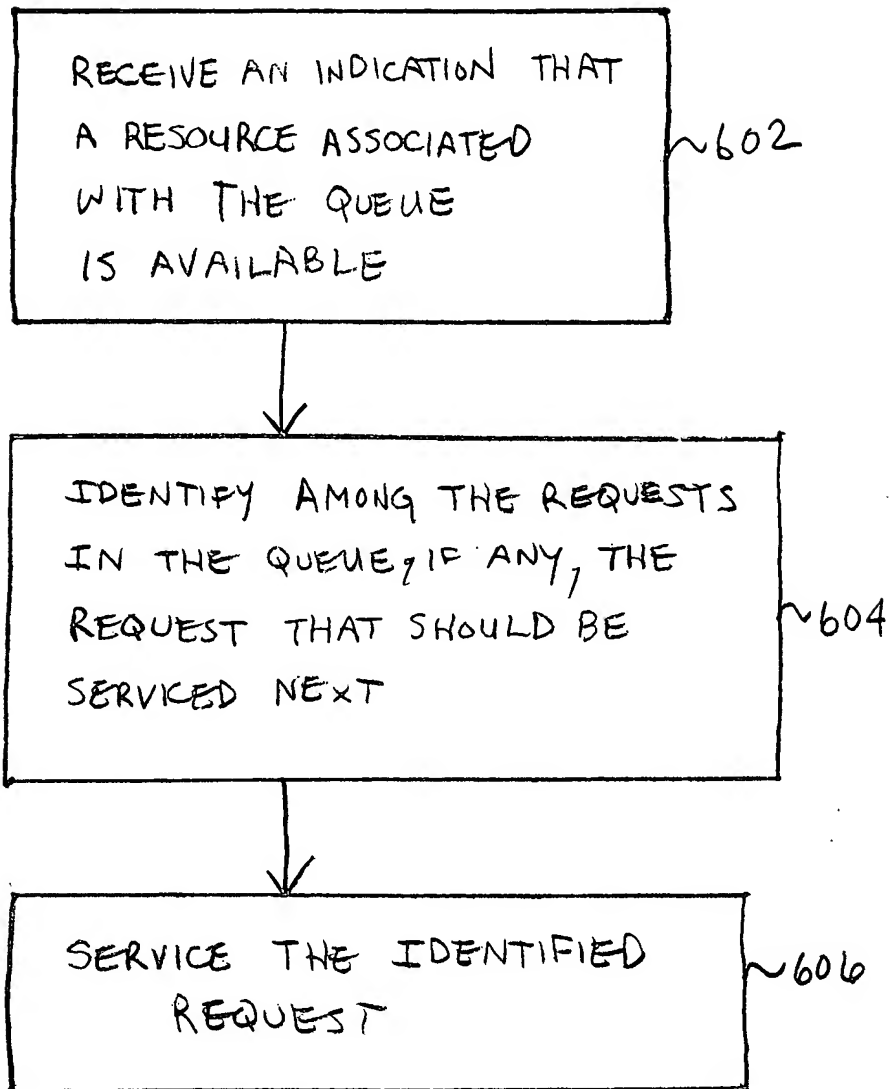


FIG. 6